

# Global InfoAnalytics Limited



## **Code of Ethics For Research and Opinion Polls**

**Public and Private Polling  
For Media, Civil Society and Political Organisations**

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## **Global InfoAnalytics Code of Ethics**

We the researchers, analyst and field officers subscribe to the principles expressed in this document, the GIL Code of Professional Ethics and Practices (“the Code”). Our goals are to support sound and ethical practice in the conduct of public opinion and survey research and promote the informed and appropriate use of research results.

The Code is based in fundamental ethical principles that apply to the conduct of research and adherence to the principles and actions set out in the Code is expected of all public opinion and survey researchers.

As employees and consultants of GIA, we pledge to maintain the highest standards of scientific competence, integrity, accountability, and transparency in designing, conducting, analysing, and reporting our work, and in our interactions with participants, clients, and the users of our research.

We pledge to reject all tasks or assignments that would require activities inconsistent with the principles of this Code.

### **I. Principles of Professional Responsibility in Our Dealings with People**

#### **A. Research with Participants**

We will avoid practices or methods that may harm, endanger, humiliate, or unnecessarily mislead participants and potential participants.

1. We will not misrepresent our research or conduct other activities (such as market or political campaigning) under the guise of conducting research.
2. We recognize that participation in our research is voluntary except where specified by regulation or law. Participants may freely decide, without coercion, whether to participate in the research, and whether to answer any presented question or item.
3. We will make no false or misleading claims as to a study’s sponsorship or purpose and will provide truthful answers to participants’ questions about the research. If disclosure of certain information about the research could endanger or cause harm to persons, or bias responses, or does not serve research objectives, it is sufficient to indicate, in response to participants’

questions about the research, that some information cannot be revealed.

4. We recognize the critical importance of protecting the rights of minors and other vulnerable individuals when obtaining participation decisions and conducting our research.
5. We will act in accordance with laws, regulations, and data owners' (providers of research or administrative records previously collected for other purposes) rules governing the collection, use, and disclosure of information obtained from or about individuals, groups, or organizations.

### **B. Research Involving Personally Identifiable Information**

1. We recognize the right of active participants to be provided with information about how personally identifiable information that we collect from them will be used.
2. We recognize the importance of preventing unintended disclosure of personally identifiable information. We will act in accordance with all relevant best practices, laws, regulations, and data owner rules governing the handling and storage of such information.
3. We will restrict access to identifiers and destroy them as soon as they are no longer required, in accordance with relevant laws, regulations, and data owner rules.
4. We will not disclose any information that could be used, alone or in combination with other reasonably available information, to identify participants with their data, without participant permission.
5. When disclosing personally identifiable data for purposes other than the current research, we will relay to data users any conditions of their use specified in the participant permission we have obtained.
6. We understand that the use of our research results in a legal proceeding does not relieve us of our ethical obligation to protect participant privacy and keep confidential all personally identifiable data, except where participants have permitted disclosure.

### C. Clients or Sponsors

1. When undertaking work for a client, we will hold confidential all proprietary information obtained about the client and about the conduct and findings of the research undertaken for the client, except when the dissemination of the information is expressly authorized by the client.
2. We will inform those for whom we conduct publicly released research studies about GIA's Standards for Disclosure in Section III of the Code and provide information on what should be disclosed in their releases.
3. We will be mindful of the limitations of our expertise and capacity to conduct various types of research and will accept only those research assignments that we can reasonably expect to accomplish within these limitations.

### D. The Public

1. We will disclose to the public the methods and procedures used to obtain our own publicly disseminated research results in accordance with Section III of the Code.
2. We will correct any errors in our own work that come to our attention which could influence interpretation of the results, disseminating such corrections to all original recipients of our content.
3. We will correct factual misrepresentations or distortions of data or analysis, including those made by our research partners and or clients. We will make good faith efforts to issue corrective statements to all parties who were presented with the factual misrepresentations or distortions, and if such factual misrepresentations or distortions were made publicly, we will correct them in a public forum that is as similar as possible. We also recognize that differences of opinion in the interpretation of analysis are not necessarily factual misrepresentations or distortions and will exercise professional judgment in handling disclosure of such differences of opinion.

## II. Principles of Professional Practice in the Conduct of Our Work

1. We will exercise due care in developing research designs, samples, and instruments, and in collecting, processing, and analyzing data, taking all reasonable steps to assure the reliability and validity of results.
2. We will recommend and employ only those tools and methods of analysis that, in our professional judgment, are fit for the purpose of the research questions.
3. We will not knowingly select research tools and methods of analysis that yield misleading conclusions.
4. We will not knowingly make interpretations of research results that are inconsistent with the data available, nor will we tacitly permit such interpretations. We will ensure that any findings we report, either privately or for public release, are a balanced and accurate portrayal of research results.
5. We will not knowingly imply that interpretations should be accorded greater confidence than the data actually warrant. When we generalize from samples to make statements about populations, we will only make claims of precision and applicability to broader populations that are warranted by the sampling frames and other methods employed.
6. We will not engage in data fabrication or falsification.
7. We will accurately describe and attribute research from other sources that we cite in our work, in terms of its methodology, content, comparability, and source.
8. We will describe our methods and findings accurately and in appropriate detail in all research reports, adhering to the standards for disclosure specified in Section III of the Code.

## III. Standards for Disclosure

Good professional practice imposes the obligation upon all public opinion and survey researchers to disclose sufficient information about how the research was conducted to allow for independent review and verification of research claims. Full and complete disclosure will be made at the time results are released, either

publicly or to a research client, as the case may be. As detailed below, some information, if not immediately available, will be released within 30 days of any request for such materials.

### **Disclosure Items for Surveys**

Broadly defined, surveys feature a predetermined set of questions and/or other measurements administered to a set of sample units with the intention of supporting inferences to a population of interest. We will include the following items in any report of survey research results or make them available immediately upon release of that report:

1. The exact wording and presentation of questions and response options whose results are reported. This includes preceding interviewer or respondent instructions and any preceding questions that might reasonably be expected to influence responses to the reported results.
2. A definition of the population under study and its geographic location.
3. Dates of data collection.
4. A description of the sampling frame(s) and its coverage of the target population, including mention of any segment of the target population that is not covered by the design. This may include exclusion of specific regions, districts or rural areas in international surveys. If possible the estimated size of non-covered segments will be provided. If a size estimate cannot be provided, this will be explained. If no frame or list was utilized, this will be indicated.
5. The name of the sample supplier, if the sampling frame and/or the sample itself was provided by a third party.
6. The methods used to recruit the panel or participants, if the sample was drawn from a pre-recruited panel or pool of respondents.
7. A description of the sample design, giving a clear indication of the method by which the respondents were selected, recruited, intercepted or otherwise contacted or encountered, along with any eligibility requirements and/or oversampling. If quotas were used, the variables defining the quotas will be reported. The description of the sampling frame and sample design will include sufficient detail to determine whether the respondents were selected

using probability or non-probability methods.

8. Method(s) and mode(s) used to administer the survey (e.g., CATI, CAPI, IVR, Web survey) and the language(s) offered.
9. Sample sizes (by sampling frame if more than one was used) and a discussion of the precision of the findings. For probability samples, the estimates of sampling error will be reported, and the discussion will state whether or not the reported margins of sampling error or statistical analyses have been adjusted for the design effect due to weighting, clustering, or other factors. Disclosure requirements for non-probability samples are different because the precision of estimates from such samples is a model-based measure (rather than the average deviation from the population value over all possible samples). Reports of non-probability samples will only provide measures of precision if they are accompanied by a detailed description of how the underlying model was specified, its assumptions validated, and the measure(s) calculated. To avoid confusion, it is best to avoid using the term “margin of error” or “margin of sampling error” in conjunction with non-probability samples.
10. A description of how the weights were calculated, including the variables used and the sources of weighting parameters, if weighted estimates are reported.
11. After public survey results are reported, we will make the following items available within 30 days of any request for such materials:
  - Procedures for managing the membership, participation, and attrition of the panel, if a pool, panel, or access panel was used.
  - Methods of interviewer training, supervision, and monitoring, if interviewers were used.
  - Details about screening procedures, including any screening for other surveys that would have made sample members ineligible for the current survey must be disclosed (e.g., in the case of online surveys if a router was used).
  - Details of any strategies used to help gain cooperation (e.g., advance contact, compensation or incentives, refusal conversion contacts) whether

for participation in a group, panel or access panel or for participation in a particular research project.

- Procedures undertaken to ensure data quality, if any. Where applicable, this includes re-contacts to confirm that the interview occurred and/or to verify the respondent's identity, measures taken to prevent respondents from completing the same survey more than once, and other quality control procedures (e.g., logic checks and tests for speeding and patterning). If no such efforts were undertaken, this will be disclosed.
- Summaries of the disposition of study-specific sample records so that response rates for probability samples and participation rates for non-probability samples can be computed. If dispositions cannot be provided, the reason(s) will be disclosed, and this will be mentioned as a limitation of the study.
- The unweighted sample size on which one or more reported subgroup estimates are based.
- Specifications adequate for replication of indices or statistical modelling included in research reports.